

Taking
Care

Part of AXA Health



24/7

UK-based Emergency
Resolution & Home
Monitoring Team.

Welcome to
Taking Care

Thank you for using our service!

Helping you live safely and independently in your own home for longer.

At Taking Care, we're proud to support independent living, by providing reassurance that help is available whenever it's needed. Knowing that you feel confident and safe is key to our team, who work around the clock to ensure peace of mind for you and your family.

Our caring and highly trained team are here to resolve any emergency, such as in the event of falls, medical emergencies, intruders, fire or any other distress.

Providing a 24/7 monitoring service across three UK-based Emergency Resolution Centres, we will immediately notify family members, nominated contacts or the emergency services if required, to get the right assistance to you as quickly as possible.

Even if you are unable to speak, we'll know who you are, where you are calling from, as well as having your medical information to hand. This means you can continue doing what you love, safe in the knowledge that help is always on hand.



"Great service, both I and my Dad feel very reassured by the level of care and professionalism."

ROB, TRUSTPILOT, FEBRUARY 2024



What our service means for you.

It's simply the freedom to live your life the way you choose.

Taking Care has already supported over 1/4 million people and their families with our life-saving service.

- ✓ UK-based Emergency Resolution Team available 24/7
- ✓ First Which? approved personal alarm service
- ✓ Rated 'Excellent' on Trustpilot
- ✓ Over 35 years' of providing telecare
- ✓ Subsidiary of AXA Health, a leading UK private healthcare company with over 80 years' experience
- ✓ TEC Services Association and Quality Standards Framework (QSF) certified



Rated 'Excellent'  Trustpilot



We're here for you whenever you need us.

If you have any questions or would like more information about Taking Care, please contact:

Blaenau Gwent County Borough Council

 **01495 315700**

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