

Performance Indicator	Data					Comment and RAG Rating
	2019/20	2020/21	2021/22	2022/23	2023/24	
% of Pupils entitled to Free Schools Meals (eFSM) BG	25.5	31.4	33.3	24.6	24.1	Small decline
% of Pupils entitled to Free Schools Meals (eFSM) Wales	19.9	22.9	23.3	22.2	21.3	
% Attendance – Primary	N/A	89.9%	89.0%	90.4%	90.7%	Small increase in attendance, higher figure is better
% Attendance – Secondary		84.8%	84.8%	85.8%	86.6% (unverified)	
Number of Pupils being Electively Home Educated (EHE)	70	89	132	143	158	Increase in number of EHE, lower figure is better
Number of Schools in the category of Causing Concern	4	2	2	2	1	1 (out of a total of 25)
Number of pupils in LA maintained schools (across 25 schools)	9,378	9,527	8,828	9,392	9,485	Increased figure, higher figure is Better
% of pupils with Special Educational Needs (SEN)	19.2	17.9	15.7	13.8	10.1	% has decreased, lower figure is better
% Attainment at Key Stage 5:						Decline in KS5 results, higher figure is better
• Overall pass rate	98	99	97.8	97.8	94.7	
• A* to C grades	76	82	80.5	76.5	64.8	
• A* to A grades	29	31	26	27.2	18.9	
Number and % of young people who are NEET <i>*Data gathered June and verification in October</i>	1.9%	1.5%	1.6%	5%	2.5%	NEET numbers have reduced, lower figure is better
		9	9	31	14 (unverified)	
Aspire Internal Apprentices - LA Apprenticeships	N/A	5	10	12	8	Decline in number of LA Apprenticeships higher figure is better
Aspire External Apprentices- Apprenticeship offered in industry	13	9	8	17	16	Small decline, higher figure is better
% Occupancy of Blaenau Gwent Industrial Units	89%	88%	87%	85%	89%	Target of 70% exceeded higher figure is better
% Occupancy floorspace of Blaenau Gwent Industrial Units	81%	92%	93%	93%	93%	Target of 70% exceeded higher figure is better

Note – 2023/24 Education data unvalidated until December 2024

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	2019/20	2020/21	2021/22	2022/23	2023/24	
The percentage of municipal waste collected by local authorities sent to landfill	0.3	0.6	1.3	0.31	0.17	The Council has reduced the % of municipal waste sent to landfill lower figure is better
The percentage of municipal waste incinerated with energy recovery	44.3	46.7	45.2	44.20	44.0	Small reduction lower figure is better
Amount invested into active travel routes (£)	-	234,000	295,000	766,154.73	756,296.62	Decrease in the amount invested from Welsh Government from the previous year higher figure is better
Average % of planning applications determined on time (cumulative average over a year)	-	96%	91%	93%	95%	Improved figure higher figure is better
% of above tender threshold procurements that consider Social and Well-being objectives (including Decarbonisation and Foundation Economy)	-	-	-	70	100	Increased % higher figure is better
Carbon Footprint associated with the Council's Commissioning and Procurement activities (Tonnes CO2)	-	-	-	33548	39701	Increased figure lower figure is better

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	2019/20	2020/21	2021/22	2022/23	2023/24	
The number of adults provided with electronic assistive technology during the year <i>Work to be undertaken to improve the data validation of this PI</i>	245	169	216	210	221	Improved Figure higher figure is better
The total number of adult clients currently in receipt of electronic assistive technology	1264	1353	1527	1639	1768	Improved Figure higher figure is better
Number of children on the Child Protection Register	61	52	64	62	103	Significant Increase lower figure is better
Number of Children becoming Looked After (CLA) during the year	62	38	47	63	54	Improved Figure lower figure is better
Total number of CLA who are placed within Wales, but outside of the responsible LA (excluding those in adoption placements) (as at 31st March)	Not available	65	51	52	46	Improved Figure lower figure is better
The total number of CLA at the end of the collection year who are placed outside of Wales (as at 31st March)	Not available	5	6	12	16	Increased Figure lower figure is better
% households successfully prevented from homelessness (section 66)	72	59	75.2	63.5	55.2	Reduced Figure and target of 60 not met higher figure is better
Number of additional affordable housing units delivered <i>Figures represent 'tenanted homes'</i>	7	67	43	6 units Total	25 units Total	Improved Figure higher figure is better
Numbers waiting on the social housing register: Total	2,151	1,218	4,191	4,688	2,562	Improved Figure lower figure is better
Single Applicants	1,051	592	1,742	2,592	1,185	
Number of disabled facilities grants completed	N/A	30	31	63	91	Improved Figure higher figure is better
Homes for Ukraine Scheme: Guests	-	-	-	57	72	Improved Figure higher figure is better
Population Share				74%	91%	

Performance Indicator	Data					Annual Target and or Figure We Are Aiming For
	2019/20	2020/21	2021/22	2022/23	2023/24	
Number of complaints received by Blaenau Gwent Council	-	-	105	133	93	Improved figure Lower Figure is Better
Number of Complaints Closed at Stage 1 during the period Percentage of Complaints Closed at Stage 1 during the period	-	-	100 99%	123 94.6%	86 95.6%	Improved figure Higher % Figure is Better
Number of Complaints Closed at Stage 2 during the period Percentage of Complaints Closed at Stage 2 during the period	-	-	1 1%	7 5.4%	4 4.4%	Figure small decline Higher % Figure is Better
Total Number of Complaints Closed during the period	-	-	101	130	90	Declined figure Higher Figure is Better
Number of Compliments received by Blaenau Gwent Council	-	-	29	28	46	Improved figure Higher Figure is Better
Council attendance and sickness The number of working days / shifts per full time equivalent (FTE) local authority employee lost due to sickness absence	13.9	11.67	16.74	15.5	11.8	Improved figure but 10 days per FTE target exceeded Lower Figure is Better
Total employee headcount Council Schools	2777 1565 1212	2,854 1,648 1,206	2896 1673 1223	2,953 1650 1303	3030 1731 1299	N/A
Labour turnover: • Council • Schools	7.96% 9.67%	5.2% 3.7%	8.68% 7.13%	15.05% 8.55%	6.35% 7.78%	N/A
% of external expenditure placed with Local Suppliers (i.e. Registered within Blaenau Gwent) and SME	-	-	-	21.5	15%	Declined figure and target of 25% not met Higher Figure is Better
% of external expenditure placed with SME's	-	-	-	10.7%	28% (UK)	Improved figure at a UK level and 15% exceeded Higher Figure is Better
Revenue outturn expenditure £ per thousand £ per head	177,300 2,543	178,616 2,557	193,776 2,767	168.999* 2,413*	179,940 2,690	N/A

*figure amended owing to Statement of Accounts not being signed off. 2023/24 Accounts also not signed off, Revenue Management Account Figure